

Patient Rights & Responsibilities

Medical Care

You have the right to quality care and treatment consistent with accepted standards. You also have the right to seek a second opinion regarding any aspect of your treatment. You have the right to express spiritual beliefs and cultural practices that do not harm others and to actively participate with healthcare providers in the development of your treatment plan.

Respectful Treatment

You have the right to considerate, respectful, and responsive care that includes treatment of symptoms and effective pain management. This treatment includes recognition of your personal dignity and your right to participate in the discussion of ethical issues surrounding your care.

Privacy & Confidentiality

You have the right, within law and military regulations, to privacy and confidentiality concerning medical care.

Identity

You have the right to know at all times the identity, professional status and professional credentials of healthcare personnel, as well as the name of the healthcare provider primarily responsible for your care.

Explanation of Care

You have the right to the information necessary to enable you to make decisions about your care to include refusal if you wish.

Informed Consent

You have the right to be informed of the treatment, anticipated results, potential alternatives, risks, complications and benefits, before consenting to treatment.

Research Projects

You have the right to be informed if the hospital proposes to engage in or perform research associated with your care or treatment. You have the right to consent or refuse to participate in any research projects.

Safe Environment

You have the right to care and treatment in a safe environment.

Clinic Rules and Regulations

You have the right to be informed of the rules and regulations of the clinic that relate to your conduct and that of your visitors. You should be informed of the no-tobacco policy and can expect compliance with those rules from all. You are entitled to information about the hospital mechanism for initiation, review and resolution of patient complaints. You have the right, within published rules.

Visitation Policy

You have the right to have a support individual of your choice (spouse, domestic partner, family member, or friend) present during the course of your hospital stay, unless this individual's presence infringes on others' rights, safety, or is medically or therapeutically contraindicated.

Charges

You have the right to an explanation of charges related to your healthcare.

End of Life Care

You have the right to direct the healthcare team on the extent of care you wish to receive. This is done through advanced directives and communication with the healthcare team. Should you become unable to provide direction due to serious illness, you have the right to have your care directed and determined by your own advanced directive, or by your designated decision maker.

Issues/Concerns

You have the right, without recrimination, to voice concerns regarding quality or patient safety and to have those issues reviewed and resolved. This can be accomplished by speaking with the unit/clinic, Officer in Charge, Noncommissioned Officer in Charge, by contacting Patient Advocacy, or should you desire, by contacting the Office of Quality Monitoring at the Joint Commission.